Lock System + Plastic Key + Mobile Key Standard

Certified RFID Lock with Bluetooth Low Energy (BLE)

Requirements

- All hotel openings are required to have Mobile Guest Servicers and are required to activate Mobile Key.
- Existing hotels that have installed Mobile Key with certified RFID BLE locks and are included in the mKey Brand Standard, must activate immediately.
- Guestroom, common area (lobby, fitness center, elevator readers, pool, concierge lounge, etc.) and heart of house lock hardware must be replaced every 10 years.
- All lock systems are required to use certified lock vendors and certified plastic and heart of house keys.
- All key cards must be purchased from PLI, RR Donnelley or certified lock vendors.

Annual Lock System Security + Stabilization Package

- As described in the FDD/IDD, CAPEX and OPEX budget guidelines, hotels are required to keep the lock systems up to date with the latest software, servers, and key cards to mitigate security risks (in accordance per MIP 29 and IT Sec 17/18). All hotels with Mobile Key (even if not required by applicable brand standard) are in scope as outlined by MI Security.

Lock Vendor	Details
	Certified Lock System: System 6000, Ambiance TBD
	Certified Lock (Hardware): Please refer to Sales Process Guide
	Key Cards Requirement – Guestroom, heart of house and emergency keys must be UltraLiteC 3DES key cards.
DormaKaba (Saflok)	Required for all guestrooms and common area locks (lobby, meeting rooms, etc): • Mobile Key certified RFID BLE locks • For Destination Dispatch Elevators – confirm they are compatible with Mobile Key • Lock system must be integrated with the property management system • Networked Locks (highly recommended, not required) • ECUs/RCUs for any elevators or parking gates with guest keycard + Mobile Key readers • Guestroom, common area lock hardware (lobby, fitness center, elevator readers, pool, concierge lounge, etc.) and heart of house must be replaced every 10 years. • Locks must have Automatic Dead Bolt and Manuel Key Override is not permitted per Safety and Security (MIP-08) - MI Standards (marriott.com) Supporting Documents • Safety & Security Design Standards (Chapter 16) and Fire Protection and Life Safety Design Standards (Chapter 14) • Login to Lobo with Marriott EID (Note: Firefox or Chrome browser recommended) • Select Design Guidelines > select region > select brand > select version - Current > select New Build and Conversion > select B) Design Standards > select Ownership type: Managed • Scroll down and select/highlight the desired chapter: Fire Protection & Life Safety OR Loss Prevention > click "view" in the top navigation bar • (Note: Chapter navigation is located on the right side of the browser window.)

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Lock Vendor	Details
	Certified Lock System: Visionline, VOSTIO TBD
	Certified Lock (Hardware): Please refer to Sales Process Guide
	Key Cards Requirement – Starting in 2024 Guestroom and emergency keys must be AES key cards. For Heart of house and administrative keys MIFARE AES + must be used.
AssaAbloy (Ving)	Required for all guestrooms and common area locks (lobby, meeting rooms, etc): • Mobile Key certified RFID BLE locks • For Destination Dispatch Elevators – confirm they are compatible with Mobile Key • Lock system must be integrated with the property management system • Networked Locks (highly recommended, not required) • ECUs/RCUs for any elevators or parking gates with guest keycard + Mobile Key readers • Guestroom, common area lock hardware (lobby, fitness center, elevator readers, pool, concierge lounge, etc.) and heart of house must be replaced every 10 years. • Locks must have Automatic Dead Bolt and Manuel Key Override is not permitted per Safety and Security (MIP-08) - MI Standards (marriott.com) Supporting Documents • Safety & Security Design Standards (Chapter 16) and Fire Protection and Life Safety Design Standards (Chapter 14) • Login to Lobo with Marriott EID (Note: Firefox or Chrome browser recommended) • Select Design Guidelines > select region > select brand > select version - Current > select New Build and Conversion > select B) Design Standards > select Ownership type: Managed • Scroll down and select/highlight the desired chapter: Fire Protection & Life Safety OR Loss Prevention > click "view" in the top navigation bar • (Note: Chapter navigation is located on the right side of the browser window.)

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Lock Vendor	Details
	Certified Lock System: OnPortal
	Certified Lock (Hardware): Please refer to Sales Process Guide
	Key Cards Requirement – Guestroom, heart of house and emergency keys must be UltraLiteC 3DES key cards.
Onity	Required for all guestrooms and common area locks (lobby, meeting rooms, etc): • Mobile Key certified RFID BLE locks • For Destination Dispatch Elevators – confirm they are compatible with Mobile Key • Lock system must be integrated with the property management system • Networked Locks (highly recommended, not required) • ECUs/RCUs for any elevators or parking gates with guest keycard + Mobile Key readers • Guestroom, common area lock hardware (lobby, fitness center, elevator readers, pool, concierge lounge, etc.) and heart of house must be replaced every 10 years. • Locks must have Automatic Dead Bolt and Manuel Key Override is not permitted per Safety and Security (MIP-08) - MI Standards (marriott.com) Supporting Documents • Safety & Security Design Standards (Chapter 16) and Fire Protection and Life Safety Design Standards (Chapter 14) • Login to Lobo with Marriott EID (Note: Firefox or Chrome browser recommended) • Select Design Guidelines > select region > select brand > select version - Current > select New Build and Conversion > select B) Design Standards > select Ownership type: Managed • Scroll down and select/highlight the desired chapter: Fire Protection & Life Safety OR Loss Prevention > click "view" in the top navigation bar • (Note: Chapter navigation is located on the right side of the browser window.)